# EXPLORING THE DETERMINANTS OF PRO-ENVIRONMENTAL BEHAVIOUR IN ECO-TOURISM: A CASE STUDY OF VISITORS TO THE AYAZINI RUINS

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ARTICLE INFO	ABSTRACT				
OriginalArticle	This study aims to determine the pro-environmental				
Received: 22 February 2023	behaviour influencing factors of tourists within the scope of eco-tourism. The population of the study consists of				
Accepted: 20 April 2023	tourists visiting Ayazini Ruins. In the study, the data were				
doi:10.59267/ekoPolj2302357Y	collected using a questionnaire form with a convenience sampling method, 406 questionnaires were administered				
UDC 338.482:316]:338.48- 6:502/504	to the participants. The data were analyzed in the Smart PLS statistical program, and the structural equation				
Keywords:	model was used to analyze the data. Functional, social, and emotional value significantly positively affects				
Eco-tourism, Pro-environmental behaviour, Tourism, Ayazini	environmental consciousness; conditional value does not positively influence environmental consciousness.				
Ruins	Moreover, environmental consciousness significantly				
JEL: Z32	positively affects the green image, last chance experience psychological ownership towards the environment, and pro-environment attitudes. Besides this green image, last chance experience, psychological ownership towards the environment, and pro-environment attitudes significantly positively affect pro-environment behaviour.				

#### Introduction

Environmental Consciousness (EC) refers to an individual's awareness and concern for the natural environment, which can manifest as Pro-Environment Attitudes (PEA) and behaviour (Sharma & Bansal, 2013). Psychological Ownership Towards Environment (POTE) involves a sense of personal responsibility and attachment to the natural environment (Kuo et al., 2021), which can motivate people to protect and preserve it.

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Eco-tourism, which is sustainable tourism that supports conservation efforts (Hawkins, 2004), can be a way to promote both EC and POTE by providing opportunities for people to connect with and learn about the natural environment. To effectively promote ecological consciousness and Pro-Environment Behaviour (PEB) within the framework of eco-tourism, it is essential to consider factors such as education, accessibility, personal value, and social influence (Liu et al., 2014). One way to promote EC and PEB within the framework of eco-tourism is through education and information sharing (Yang et al., 2021). This can include providing information about the natural environment and the impact of human actions on it, as well as offering educational activities and experiences that allow people to learn about and connect with the natural environment (Huang & Liu, 2017). Personal value is also essential in promoting EC and PEB (Xie et al., 2020). Encouraging people to connect with the natural environment on a personal level and align their values with those of conservation can be an effective way to motivate PEB (Paswan et al., 2017). This can involve activities that allow people to experience and appreciate the natural environment and encourage people to think about the long-term consequences of their actions on the environment (Liu et al., 2014). Seeing others engage in PEB can serve as a model and encourage individuals to adopt similar behaviours (Thøgersen & Crompton, 2009). This can involve promoting eco-friendly practices and initiatives within the local community and showcasing successful conservation efforts. Overall, by considering these factors and implementing strategies that promote EC and PEB, eco-tourism can be a powerful tool for protecting and preserving the natural environment while providing economic and social benefits for local communities. This study aimed to identify the factors that influence environmentally friendly behaviour in the context of sustainable eco-tourism for the future of the Ayazini Archaeological Site. The fact that there has been no previous study on eco-tourism in the context of the Ayazini Archaeological Site is one factor that demonstrates this research's originality.

## Theoretical framework and hypotheses development

# Perceived value and environmental consciousness

Perceived value is the value an individual assigns to an object or experience based on personal beliefs, preferences, and circumstances (Brown, 1984). It is often influenced by factors such as the functional value, social value, emotional value, and conditional value that the object or experience provides, as well as other factors such as the price (Beyari & Abareshi, 2018), availability, and reputation of the entity or experience (Lin et al., 2012). Perceived value can be influenced by marketing and advertising efforts, as companies often highlight their products or services' functional, social, emotional, and conditional value to appeal to potential customers (Hur et al., 2012). However, perceived value can also be influenced by personal experiences, recommendations from friends and family, and other factors (Castellanos-Verdugo et al., 2016). Overall, perceived value is subjective and can vary significantly from one individual to another (Sanchez et al., 2006). From perceived value dimensions, functional value refers to the practical benefits or utility that an object or experience provides (Zhang et al., 2010).

Social value refers to the benefits or positive effects of an object or experience on an individual's relationships or sense of community. Emotional value refers to the feelings or emotional reactions that an object or experience elicits (Lee et al., 2021). Conditional value refers to the knowledge or understanding that an object or experience provides (Jamrozy & Lawonk, 2017).

EC refers to the awareness and concern individuals have for the natural environment and the impact of their actions on it (Lin & Niu, 2018). In the tourism industry, EC is becoming increasingly important as the negative impacts of tourism, such as pollution and resource depletion, have come to light (Sharma & Bansal, 2013). Tourism can positively and negatively impact the environment (Runge et al., 2020). On the one hand, it can benefit local communities economically and support conservation efforts (Ahmad et al., 2020). On the other hand, it can also lead to overcrowding, pollution, and resource depletion if not appropriately managed. EC tourism, also known as eco-tourism or sustainable tourism, aims to minimize traditional tourism's negative environmental and social impacts (Ramaswamy & Kumar, 2010). At the same time, it maximizes local communities' positive economic and cultural benefits (Kreps, 2008). When the studies are examined, it has been determined that the perceived value affects EC (Tsai et al., 2012; Souza et al., 2020). Accordingly, the following hypotheses have been developed.

*H*<sub>1</sub>: Functional value has a significant positive effect on EC.

*H*<sub>2</sub>: Social value has a significant positive effect on *EC*.

*H*<sub>3</sub>: *Emotional value has a significant positive effect on EC.* 

 $H_{4}$ : Conditional value has a significant positive effect on EC.

# Green image

Image is the impression formed in the receiver's memory of feelings or thoughts about something. It can be stated that these impressions are shaped by information obtained from various sources or by the experiences of other people or the individual themselves (Yükselen & Güler, 2009: 22). Destination imagery is a group of beliefs, thoughts, and impressions that individuals have about a place or destination (Baloğlu & McClearly, 1999: 871). Eco-tourism, also known as sustainable tourism, minimizes negative environmental and social impacts while maximizing the positive contributions to local communities and the environment (Lee et al., 2010). On the other hand, a Green Image (GI) refers to the perception that a company or destination has a positive environmental impact and is committed to sustainable practices (Namkung & Jang, 2013). When the studies conducted within the framework of eco-tourism are examined, it has been determined that EC affects the GI.

*H<sub>5</sub>*: *EC* has a significant positive effect on the GI.

## Last-chance experience

Last Chance Experience (LCE) is a type of tourism that arises from believing that a place, person, or object will not exist or be visitable in the future (Fisher & Stewart, 2017). Lemelin et al. (2010) have described LCE as a niche market based on the opportunity to see disappearing places. This type of tourism is based on the belief that an area that interests' tourists will disappear. During the LCE, tourism offers the opportunity to see disappearing places, and it can also contribute to the conservation of these places. Visitors' interest in these places can encourage locals to show more interest in conservation efforts. Additionally, LCE does not only encompass places at risk of disappearing due to natural events. Some places risk disappearing due to no longer being used as residential areas for a city or village (Piggott-McKellar & McNamara, 2017).

# $H_6$ : EC has a significant positive effect on the LCE.

## Psychological ownership towards environment

POTE refers to the sense of personal responsibility and attachment an individual feels toward the natural world (Kuo et al., 2021). This concept has gained increasing attention in recent years as the need for environmental conservation and sustainability becomes more pressing. Research has shown that individuals with a high level of POTE are more likely to engage in PEB, such as reducing their environmental footprint and advocating for environmental policies (Süssenbach & Kamleitner, 2018). POTE creates a sense of responsibility and a desire to protect and preserve the natural world (Jiang et al., 2019). It can be influenced by various factors such as personal values, beliefs, knowledge, and identity (Pierce et al., 2001). It can also be affected by an individual's level of involvement and attachment to the environment (Afsar & Umrani, 2020). Other factors influencing POTE include an individual's cultural background, social norms and expectations, and past experiences (Avey et al., 2012). To promote POTE, it is important to encourage individuals to develop a personal connection with nature through outdoor recreation, environmental education, and volunteering (Dresner et al., 2015).

H<sub>7</sub>: EC significantly positively affects POTE.

## **Pro-environment attitudes**

Attitudes are evaluative statements or judgments people hold about objects, people, issues, or events. Attitudes can be positive, negative, or neutral, often influenced by a person's values, beliefs, and experiences (Eiser & Van Der Pligt, 2015). Attitudes can significantly impact an individual's behaviour, shaping how a person thinks about and reacts to various situations (Glasman & Albarracín, 2006). PEA refer to a positive or supportive perspective toward the natural environment and a commitment to protecting it (Chen & Chai, 2010). People who hold PEA may be concerned about the effects of human activities on the earth's environment and may advocate for policies and practices

that help to conserve natural resources, reduce pollution, and protect biodiversity (Stefănica & Butnaru, 2015). These attitudes may be motivated by various factors, such as a love of nature, a belief in preserving the environment for future generations, or a desire to protect the earth's natural systems for their own sake (Dunlap et al., 2000). There are many ways in which individuals can express their PEA, such as by reducing their environmental impact through their consumption and lifestyle choices, supporting environmentally friendly businesses and organizations, or advocating for policies that protect the environment (Yu & Yu, 2017). PEA are essential for creating a more sustainable and healthier planet (Chen & Chai, 2010). PEA and behaviours can also have personal benefits, such as improving one's health and well-being (Crookes et al., 2022; Chen & Chai, 2010). Spending time in nature and outdoor activities can positively impact mental health and help reduce stress and improve overall well-being. As a result of these arguments, the following hypothesis was developed.

*H*<sub>8</sub>: *EC* has a significant positive effect on PEA.

# **Pro-environment behaviour**

The intention is the goal state in a person's mind, planning according to that goal, thinking about the future, making decisions for oneself, and implementing one's thoughts and dreams (Lange & Dewitte, 2019). On the other hand, behaviour can be defined as a series of attitudes and actions people take within society (Thøgersen, 2014). Behavioral intentions predict tourists' needs in the tourism industry (Lien et al., 2011) and measure tourists' preferences to value time and place (Lin, 2017: 390). PEB protect and preserve the natural environment (Blok et al., 2015). In tourism, PEBs of tourists can be defined as actions that minimize harm to the destination's environment and actively contribute to its preservation and enhancement (Miller et al., 2015). Tourists' PEBs can vary depending on various factors, such as their values, attitudes, and knowledge about environmental issues and the destination's social and cultural context. The studies that have been done have been examined, and the following hypotheses have been developed for the related research (Miller et al., 2020; Jiang et al., 2019; Xu et al., 2022).

 $H_{g}$ : GI has a significant positive effect on PEB.  $H_{10}$ : LCE has a significant positive effect on PEB.  $H_{11}$ : POTE has a significant positive effect on PEB.  $H_{12}$ : PEA has a significant positive effect on PEB.

# Materials and methods

# Study site: Ayazini Ruins

The study site is the Ayazini Ruins, a protected archaeological and natural area in the Frig Valley within the district of Ihsaniye, Afyonkarahisar. The Frig Valley is known

for its rich history and immovable cultural heritage. The Ayazini Ruins are listed on the Turkish Cultural Heritage list and protected by the Ministry of Culture and Tourism (İçlek & Gül, 2021). The study also notes that many unregistered immovable cultural assets in the area are not protected. The site is also known for its rock monuments reflecting the Frig culture, and the Oyma Church, a rock church from the Byzantine period, is one of the most notable works in the area (İçlek & Gül, 2021). The research aims to determine the factors that affect environmentally friendly behaviour within the framework of eco-tourism for a sustainable future.

### **Research instrument**

This study applied a questionnaire to the tourists visiting the Ayazini Ruins. The survey used in the research consists of two sections. The first section includes categorical questions on the demographic characteristics of the participants. The second section of the survey includes statements for measuring perceived value dimensions, EC, LCE, POTE, PEA, GI, and PEB. The research used the perceived value scale developed by Suki & Suki (2015), which consists of 16 items and four dimensions. The scale developed by Huang et al. (2014), composed of 8 items, was used for the variable of EC. The scale developed by Huang et al. (2014) consisting of 3 items was used for the variable of the variable of GI. The scale developed by Piggott-McKellar and McNamara (2017), composed of five things, was used for the variable of LCE. The scale developed by Kirk et al. (2018) consisting of 5 items was used for the variable of POTE. Finally, the PEB (3) and PEA (6) scales developed by Ajzen (1991) consisting of items were used.

## Sampling and data collection

Since it is not easy to touch the universe in terms of the research process, time, place, cost, etc., this study adopts a sampling method. In this study, convenience sampling, one of the non-probability sampling methods, was preferred. The data collection was conducted between November 1-26, 2022, and 450 surveys were administered to participants. However, only 406 surveys were considered suitable for analysis. The participants were tourists visiting the Ayazini Ruins, Afyonkarahisar. The survey was administered in person to the tourists visiting the Ruins. The researcher collected the data in person, and the survey was administered in Turkish. The sample size was calculated using the G\*POWER 3.1.9.4 software program (Faul et al., 2007; Rashid et al., 2020). It was determined that the sample size required was 100 (power = 0.80,  $f_2 = 0.15$ ,  $\alpha = 0.05$ ).

#### Data analysis

The collected information was encoded in the SPSS software to analyze the data and study the structural equation modelling technique. Using the Smart PLS statistical program, measurement and structural models were evaluated in a two-stage approach (Hair et al., 2022). After the measurement model analysis for the reliability and validity of the scale, the structural model was evaluated. In the analysis stage, demographic

survey results, reliability and validity analysis (Cronbach Alpha, rho\_A, rho\_C, AVE, VIF), discriminant validity analysis (Fornell Larcker, HTMT, cross-loadings), model fit value (SRMR, d\_ULS, d\_G, X<sup>2</sup>, NFI, GoF), model effect sizes (InnerVIF,  $f^2$ ,  $Q^2$ ,  $R^2$ ) and structural equation model results are listed in the table.

Maximum likelihood estimation is a common method used in SEM research. This method assumes that the collected data follow a multivariate normal distribution. To assess this assumption, kurtosis and skewness coefficients were calculated using SPSS and Smart PLS software as recommended by Hair et al. (2022). The results of this analysis indicated that the data under investigation satisfied the requirement of multivariate normality, with kurtosis and skewness coefficients falling within the acceptable range of -1.5 to +1.5. To further confirm the normality assumption, Mardia's normality test was conducted. The results of this test revealed that the data had multivariate skewness ( $\beta = 7$ ; p>0.01) and multivariate kurtosis ( $\beta = 76$ ; p>0.05) values, indicating that the data were normally distributed.

When the results of the CTA analysis are examined, it is determined that the structure has a "reflective" design considering that the confidence intervals of the other variables are 0. In this context, the covariance-based Smart PLSc method was used in the research analysis stages of the Smart PLS statistical program. Principal component factor analysis was performed for all items, and Harman's univariate test was applied (Fuller et al., 2016). It was found that none of the things could explain 50% of the variance with a single factor (42%), and there was no common method bias across the study. The results also confirmed that the correlations between the variables were low. To confirm the absence of multicollinearity among the variables, tolerance values, variance inflation factor (VIF), and correlations among variables were examined. According to Hair et al. (2022), multicollinearity is not confirmed since the bivariate correlation between variables is below 0.70, and the VIF is below 3.0.

#### Results

When the participants' genders are examined, 48% are male, and 52% are female. When the age range is reviewed, it is seen that 32% are concentrated between 35-44. Regarding the participant's marital status, 49% are married, and 51% are single. 44% of the participants are graduates of undergraduate programs, 31% are associate degree holders, 20% are high school graduates, and 5% are postgraduate degree holders. When the participants' perceived income is examined, 58% report having a middle-level income (Türkiye income 8500-11000 TL).

## **Outer model**

Indicator	Factor	CA	rho_A	rho_C	AVE
Functional Value-quality (FV)					
FV1	0.802		0.771	0.852	0.591
FV2	0.717				
FV3	0.756	0.769			
FV4	0.797	1			
Social Value (SV)	·				
SV1	0.818				0.650
SV2	0.817		0.007	0.001	
SV3	0.834	0.820	0.827	0.881	
SV4	0.752	1			
Emotional Value (EV)					
EV1	0.753				
EV2	0.789		0.024	0.007	0.650
EV3	0.860	0.826	0.834	0.885	0.658
EV4	0.838	1			
Conditional Value (CV)		<u></u>			<u>^</u>
CV1	0.745			0.847	0.580
CV2	0.744	0.762	0.771		
CV3	0.753	0.763	0.//1		
CV4	0.804	1			
Environmental Consciousness (EC)					
EC1	0.909		1		0.777
EC2	0.868	]			
EC3	0.907	]			
EC4	0.900	0.050	0.060	0.065	
EC5	0.908	0.939	0.900	0.965	
EC6	0.862	]			
EC7	0.857				
EC8	0.840				
Green Image (GI)					
GI1	0.870				0.792
GI2	0.924	0.868	0.872	0.919	
GI3	0.875	]			
Last-Chance Experience (LCE)					
LCE1	0.851				
LCE2	0.941	0.949	0.950	0.961	0.833
LCE3	0.939				
LCE4	0.941				
LCE5	0.887				
Psychological Ownership Towards Environment (PC	DTE)				

Table 1. Results of validity and reliability analysis for scales

Indicator	Factor	CA	rho_A	rho_C	AVE
POTE1	0.891		0.952	0.962	0.836
POTE2	0.914	]			
POTE3	0.930	0.951			
POTE4	0.918	]			
POTE5	0.919	]			
Pro-Environment Attitudes (PEA)					
PEA1	0.863		0.922	0.939	0.719
PEA2	0.897	]			
PEA3	0.862				
PEA4	0.884	0.921			
PEA5	0.841	]			
PEA6	0.732	]			
Pro-Environment Behaviour (PEB)					
PEB1	0.937				
PEB2	0.918	0.918	0.918	0.948	0.859
PEB3	0.926	1			

According to Nunnally and Bernstein (1994), Cronbach's alpha and rho\_A values above 0.7 can be considered satisfactory. In the study, these values were found in an acceptable range. Convergent validity analysis is evaluated with two tests; factor loads, AVE and rho\_C. Fornell and Larcker (1981) have posited that achieving values of at least 0.50 for the AVE and rho\_C indicates good validity and reliability for scales employed in a study. Upon conducting an evaluation, it has been found that all variables have fulfilled the criteria above. Hence, the first phase of establishing the scales' validity and reliability has been accomplished.

Fornell Larcker Criterion										
	PEA	PEB	CV	EC	EV	FV	GI	LCE	POTE	SV
PEA	0.848									
PEB	0.557	0.927								
CV	0.346	0.458	0.762							
EC	0.670	0.683	0.461	0.882						
EV	0.367	0.524	0.862	0.469	0.811					
FV	0.438	0.638	0.389	0.609	0.376	0.769				
GI	0.527	0.713	0.418	0.716	0.454	0.626	0.890			
LCE	0.519	0.735	0.418	0.725	0.461	0.625	0.859	0.913		
POTE	0.376	0.550	0.394	0.510	0.434	0.396	0.511	0.529	0.914	
SV	0.404	0.521	0.381	0.527	0.354	0.676	0.588	0.550	0.307	0.806
HTMT Ration										
PEA										
PEB	0.594									
CV	0.397	0.536								
EC	0.703	0.721	0.524							

Table 2. Fornell Larcker criterion and HTMT ration

EV	0.412	0.599	0.987	0.520						
FV	0.507	0.757	0.498	0.701	0.469					
GI	0.578	0.797	0.498	0.777	0.532	0.765				
LCE	0.541	0.787	0.481	0.753	0.517	0.731	0.945			
POTE	0.398	0.588	0.457	0.528	0.486	0.465	0.562	0.556		
SV	0.452	0.598	0.466	0.586	0.423	0.848	0.692	0.618	0.346	

The study analyzed two tests to measure discriminant validity, the Fornell-Larcker criterion and the HTMT ratio. This method is based on the view that latent variables should better explain the item variable than other latent variables.

The standardized root means square residual (SRMR) value was examined for the fit indices of the research model. According to Henseler et al. (2016) and Cho et al. (2020), the SRMR value should be less than 0.08. Thus, a meaningful model fit was determined for this study.

#### **Inner model**

Based on the results obtained in the study, it was determined that the VIF values had appropriate values. If the R<sup>2</sup> value is 0.5 indicates a medium effect; 0.25 or less means a weak effect (Hair et al., 2016). The R<sup>2</sup> values in the current research show that the independent variables generally significantly impact the dependent variables. If the  $f^2$  value is below or equivalent to 0.02, it means a common effect. Suppose the  $f^2$  value shows 0.15 or higher. In that case, it indicates a medium result; if it shows 0.35 or higher, it means a strong effect (Cohen, 1988). In the current research, the  $f^2$  generally indicates that the latent variables have a substantial impact. Prediction power analysis is a method that calculates the prediction power of the model with the Q<sup>2</sup> (Blindfolding) method, and if it is 0.15 or higher, it is regarded as medium prediction power; if it is 0.35 or higher, it is considered ample prediction power (Hair et al., 2022). As a result of the analyses, the Q<sup>2</sup> values obtained show that the prediction power is at the level of ample prediction power.

HY	YPOTHESES	ß	Х	S.d.	t	р	Result
H1	FV -> EC	0.397	0.396	0.053	7.521	0.000	Supported
H2	SV -> EC	0.161	0.162	0.057	2.827	0.005	Supported
H3	EV -> EC	0.203	0.205	0.070	2.891	0.004	Supported
H4	CV -> EC	0.070	0.069	0.068	1.023	0.307	Not Supported
H5	EC -> GI	0.716	0.716	0.029	24.307	0.000	Supported
H6	EC -> LCE	0.726	0.726	0.030	23.826	0.000	Supported
H7	EC -> POTE	0.510	0.505	0.046	11.097	0.000	Supported
H8	EC -> PEA	0.670	0.670	0.039	17.017	0.000	Supported
H9	GI -> PEB	0.213	0.213	0.065	3.255	0.001	Supported
H10	LCE -> PEB	0.358	0.358	0.076	4.696	0.000	Supported
H11	POTE -> PEB	0.179	0.177	0.051	3.511	0.000	Supported
H12	PEA -> PEB	0.192	0.191	0.044	4.321	0.000	Supported

Table 3. Path analysis result

The present study examined the relationships between various constructs, including practical, social, emotional, and conditional value, EC, GI, LCE, POTE, PEA, and PEB. The structural model evaluation was conducted after the measurement model evaluation to ensure the validity and reliability of the constructs. The study's results indicate that practical, social, and emotional value have a significant positive effect on EC, while conditional value does not positively influence EC. Thus, the H<sub>1</sub>, H<sub>2</sub>, and H<sub>3</sub> hypotheses were supported, and the H<sub>4</sub> hypothesis was also supported. Moreover, the study found that EC has a significant positive effect on GI, LCE, POTE, and PEA, thus empirically supporting the H<sub>5</sub>, H<sub>6</sub>, H<sub>7</sub>, and H<sub>8</sub> hypotheses. Additionally, GI, LCE, POTE, and H<sub>11</sub>, hypotheses. The study's findings suggest that practical, social, and emotional value can enhance individuals' environmental consciousness, leading to positive outcomes such as a green image, last-chance experience, psychological ownership towards the environment, pro-environment attitudes, and, ultimately, pro-environmental behaviour. These results have been visually presented in Figure 1.



#### Figure 1. Research Model

#### **Conclusion and implications**

The present study aimed to investigate the factors that influence EC and PEB and to explore the relationships between these constructs and other environmental attitudes and behaviours. The study's results suggest that functional, social, and emotional values positively influence EC, whereas conditional value does not. This implies that individuals who value the practical, social, and emotional benefits of engaging in PEB are likelier to exhibit higher levels of EC. Therefore, interventions promoting PEB should highlight the practical, social, and emotional benefits of engaging in environmentally friendly behaviours. In addition, this study's findings demonstrate that EC positively impacts other environmental attitudes and behaviours, including GI, LCE, POTE, and PEA. These variables, in turn, have a positive influence on PEB. Therefore, individuals with higher levels of EC are more likely to exhibit more positive attitudes and behaviours

towards the environment, increasing the likelihood of engaging in PEB. The implications of these findings are twofold. Firstly, they suggest that promoting EC is a critical factor in promoting PEB, and highlighting the practical, social, and emotional benefits of engaging in PEB may be more effective in promoting EC than relying on conditional rewards or incentives. Secondly, the results of this study indicate that interventions aimed at promoting PEB should focus on increasing EC and promoting a positive image of the environment, a sense of urgency regarding environmental issues, a sense of ownership and accountability for the environment, and PEA.

# **Theoretical implications**

The theoretical implications of this study are that it adds to the existing literature on EC and PEB by showing the importance of functional, social, and emotional values in shaping EC and the role of EC in driving PEB. It also highlights the importance of considering the influence of conditional value and other variables in efforts to promote PEB (Ahmad et al., 2021; Xu et al., 2022). This study contributes to understanding how the different values influence EC and how EC influences PEB (Fu et al., 2017; Zheng, 2010). It also underlines the importance of considering the interplay of these different variables when designing interventions and campaigns to promote PEB. Additionally, the study provides a new perspective on the role of intrinsic motivation in shaping PEB, suggesting that focusing on the inherent benefits of PEB, rather than external rewards, may be more effective in promoting PEB.

# **Practical implications**

The practical implications of this study are that it provides insight into promoting PEB effectively. Specifically, the study suggests that efforts to promote PEB should focus on increasing EC by highlighting PEB's functional, social, and emotional benefits rather than relying on rewards or incentives. Additionally, the study suggests that encouraging a positive image of the environment, a sense of urgency about environmental issues, a sense of ownership and responsibility for the environment, and PEA may also be effective in promoting PEB. One practical implication of the study is that policymakers can use organizations and businesses to design effective campaigns that promote PEB by focusing on the intrinsic motivations for PEB, such as the emotional and social benefits and the sense of ownership and responsibility for the environment (Muralidharan & Sheehan, 2018; Ramkissoon, 2020). Another practical implication is that organizations and businesses can use it to improve their sustainability by creating and promoting a positive image of the company as environmentally friendly and encouraging a sense of ownership and responsibility friendly and encouraging a sense of ownership and responsibility friendly and encouraging a sense of ownership and responsibility friendly and encouraging a sense of ownership and responsibility friendly and encouraging a sense of ownership and responsibility friendly and encouraging a sense of ownership and responsibility friendly and encouraging a sense of ownership and responsibility friendly and encouraging a sense of ownership and responsibility friendly and encouraging a sense of ownership and responsibility friendly and encouraging a sense of ownership and responsibility among employees, stakeholders, and customers (Ren et al., 2023).

# Limitations and recommendations for future research

This study's limitations include using a specific research design and sample, which may limit the generalizability of findings to other populations and environments. Additionally, the study relied on self-reported measures, which may be subject to social

desirability bias. Another limitation is that the study only examines a specific set of variables and their relationships. It does not consider other potential factors influencing EC and PEB. To resolve these limitations, future research should replicate the study with different samples and research designs to increase the generalizability of the findings. Additionally, future research could use other methods, such as experiments or observational studies, to investigate the causal relationships between the variables further. The study has limitations, and further research is needed to replicate and generalize the findings. Future research should use different samples, research designs, and methods and investigate other potential factors influencing EC and PEB.

# **Conflict of interests**

The authors declare no conflict of interest.

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